Case-Tracking

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Outline



- ► Why?
- Our experiences
- Challenges
- Hot spots
- Successes
- Moving forward

Why?

What do you need data for?

- Understand who you are serving
- Better match services with need
- Inform funders
- Inform community
- Plan staffing and scheduling
- Ongoing data collection makes year-end summaries (relatively) easy

CAC/CYAC National Guidelines



- CYACs should collect and have the ability to retrieve case specific information for all CYAC clients. Statistical information should include the following data:
 - demographic information about the child and family;
 - types of abuse alleged;
 - relationship of alleged offender to child;
 - MDT involvement and outcomes;
 - charges laid and case disposition in criminal court;
 - all referrals; and
 - any other services provided.

Child Witness Centre experience

- Starting from scratch
- Using excel forms
- Development and trial of a database
- Starting over!!
- Expansion of information being tracked
- Monthly reconciliation, review and discussion
- Review assists with planning for resources (staff, space, programs) in the future
- Lots of information now to provide to Partners, Funders, & community

Child Witness Centre experience Monthly tracking file

	A	В	С	D	E		F	G	Н		1	J	К	L	М	N	0	Р
1	CYAC #	date	joint?	facs	wrps	ty	pe o	cc #	location	Advocate	e?	why not	vic	wit	screen	alleged off	charges	cpin (Child Protection file #)
2	assigned by WRPS admin			name	name					-						relatioship to vic		
3									child not interviewed CYAC	^								
4									DVU WRPS-other	1					_			
5									WRPS-other N/A									
6									home									
7									daycare school	×								
	А	В	с	D		E	F	(3 Н		1	J	К	L	М	Ν	0	р
1	CYAC #	date	joint?	facs	wrps		type	occ #	location	A	dvocate	why not	vic	wit	screen	alleged off	charges	cpin (Child Protection file #)
2	assigned by WRPS admin			name	name								•			relatioship to vic		
3												advcocate not available	~					
4												after hours FACS only						
5												other						
6												after hours consent refused						
7												consent not sought	~					
0												school/daycare/home joint						

CYAC Yearly Tracking File

	A	В	с	D	E	F	G	н	1	J	К	L	м	N	0	Р
1	2021-2022 Data	21-Apr	21-May	21-Jun	21-Jul	21-Aug	21-Sep	21-Oct	21-Nov	21-Dec	22-Jan	22-Feb	22-Mar	Total	%	Year End Fcst
2																
3	Investigations															
4	Total # of investigations															
5	20-21 investigation															
6	% change															
7	Total # of children/youth involved															
8	20-21 Total # of children/youth involved															
9	% change															
10																
11	Advocate Support														_	-
12	Total # of children/youth involved with Advocate															
13	total # of CYAC cases with Advocate Support															
	% of child/youth with advocate support															
15	% of cases with advocate support															
	% change															
17																
	Client Type															
	# of victims (child/youth)															
	# of witnesses (child/youth)															
21	# of screening (child/youth)															
22	Total															
_																

Who is involved in the investigation?

	A	В	С	D	E	F	G	Н	I	J	К	L	м	N	0	Р
	1 2021-2022 Data	21-Apr	21-May	21-Jun	21-Jul	21-Aug	21-Sep	21-Oct	21-Nov	21-Dec	22-Jan	22-Feb	22-Mar	Total	%	Year End Fcst
2	24 Who involved in Investigations															
2	25 IPV officer only															
2	26 IPV joint															
2	27 YPU/CYAC FACS															
2	28 YPU/non CYAC FACS															
2	29 YPU only															
З	0 SVU only															
/ 3	1 General Det's only															
3	2 General Det's/CYAC FACS															
З	3 General Det's/non-CYAC FACS															
З	4 (SVU/ HT)/CYAC FACS															
З	5 (SVU/HT)/NON-CYAC FACS															
З	6 MCU and CYAC FACS															
З	7 MCU and non-CYAC FACS															
З	8 MCU only															
/ 3	9 ICE & CYAC FACS															
/ 4	ICE and non-CYAC FACS															
4	IT ICE only															
2	2 FACS only															
4	Patrol (incl school resource) only															
4	14 Patrol and CYAC FACS															
4	15 Patrol and Non-CYAC FACS															
4	WRPS only other (traffic etc)															
4	7 Other															
4	18 Total															
4	19															
5	0 # of investigations done jointly															
	1 # of investigations joint invol CYAC staff															
	2 # of investigation joint CYAC staff only															
5	3 % of joint investigations invol CYAC staff only															

Information about investigation

	A	В	С	D	E	F	G	н	1	J	К	L	м	N	0	Р
	2021-2022 Data	21-Apr	21-May	21-Jun	21-Jul	21-Aug	21-Sep	21-Oct	21-Nov	21-Dec	22-Jan	22-Feb	22-Mar	Total	%	Year End Fcst
5	Matter being investigated							, i								
	sexual abuse															
5	physical abuse															
5	intimate partner violence															
	neglect															
	other															
6	Subtotal															
6																
6	Location of the child(new for 18-19) interviews															
	CYAC															
6	# at schools/daycares															
6	# at FACS															
6	#wrps															
6	# at IPVU															
6	# at family residence															
7	# at hospital															
	Other															
7	Subtotal															
17																
	#n/a (child/children not interviewed)															
	total															
7																
	Charges															-
	# of investigations resulting in charges:															
	IPV															
	SA															
	PA															
	Neglect														ļ	
	Other															
	Total Investigations - charges incl IPV															
	Total investigations - charges excl IPV															
8	Pre-charge diversion															

Tracking Advocate Involvement

	A	В	С	D	E	F	G	Н	1	J	K	L	М	Ν	0	Р	Q	R
1	2021-2022	21-Apr	21-May	21-Jun	21-Jul	21-Aug	21-Sep	21-Oct	21-Nov	21-Dec	22-Jan	22-Feb	22-Mar	Total	%	YE Fcst	20-21	19-20
	Reasons for not involved in interview stage: ** reflects # of																	
55	kids, NOT CYAC files or investigations**																	
56	After hours																	
57	Advocate not available																	
58	Child not interviewed																	
59	Child In Care (has supports)																	
60	Consent for Advocate not sought																	
61	Consent for Advocate refused																	
62	FACS only investigation																	
63	Other																	
64	School/Daycare/Home interview (joint)																	
65	School/Daycare/Home interview (police only)																	

Advocate Program Community Referrals –

	Α	В	С	D	E	F	G	Н	l l
1	AP file#	CYAC file #	Client Type	Assistance with Referral	Agency	Agency: Other	Service Type	Program referred to	Date of Referral
2	12546	6809	Victim	Provided Information	Carizon		Caregiver	Understanding Me; Better Boundaries; Counselling	Jan 07, 2022
3	12546	6809	Victim	Provided Information	K/W Counseling		Caregiver	Counselling Services	Jan 07, 2022
4	12507	6773	Witness	Provided Information	SASC		Caregiver	Family Court Support Program	Jan 14, 2022
5	12508	6773	Witness	Provided Information	SASC		Caregiver	Cool, Calm, Connected	Jan 14, 2022
6	12548	6823	Victim	Provided Information	Carizon		Youth	SHYFT	Jan 14, 2022
7	12548	6823	Victim	Provided Information	Other	YWCA	Youth	Conquering Teen Anxiety; Empowering the Girl in Me	Jan 14, 2022
8	12548	6823	Victim	Provided Information	Woolwich counselling Centre		Youth	OneList	Jan 14, 2022
9	12509	6773	Victim	Provided Information	SASC		Caregiver	Child and Family Therapist	Jan 14, 2022
10	12524	6791	Victim	Provided Information	Other	Waterloo Region	Child	OneList	Jan 20, 2022
11	12524	6791	Victim	Provided Information	WCSWR		Child	Family Therapist and Outreach	Jan 20, 2022
12	12525	6791	screening	Provided Information	Other	Waterloo Region	Child	Inspire Hope 4 the Future	Jan 20, 2022
13	12526	6791	screening	Provided Information	Other	Waterloo Region	Child	SafeTalk	Jan 20, 2022
14	12524	6791	Victim	Provided Direct Referral	WCSWR		Child	Child Witness Counselling Program	Jan 24, 2022
15	12521	6777	Witness	Provided Information	WCSWR		Child	Counselling	Jan 24, 2022
16	12520	6777	Witness	Provided Information	CWC- CWP		Child	FASD Coordination	Jan 24, 2022
17	12561	6845	Witness	Provided Information	WCSWR		Child/Youth & Caregiver	Muslim Social Services	Jan 24, 2022
18	12456	6717	Victim	Provided Direct Referral	WCSWR		Youth	Community Justice Initiatives	Jan 31, 2022
19	12564	6836	Victim	Provided Information	WCSWR		Youth	Child Witness Counselling	Feb 02, 2022
20	12507	6773	Witness	Provided Information	SASC		Caregiver	Outpatient Mental Health Services	Feb 04, 2022

The BC Experience

Desire to tell a provincial story

6 different CYACs (2 additional joined during project)

Different aims, resources, systems, CYAC structures

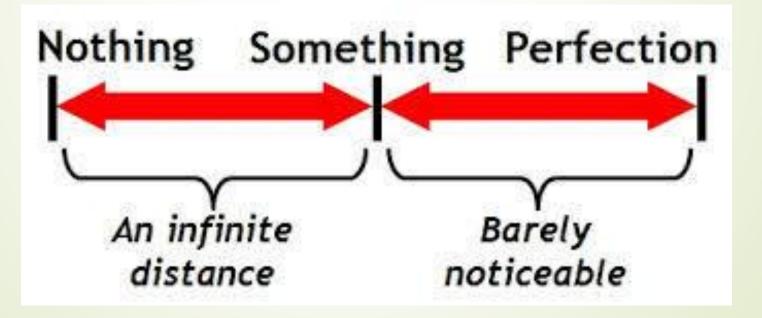


BC Process

- Compile list of data collection options
- Discuss data points of commitment
 - Basic agreement to collect
 - HOW to record
- Secondary list of options
 - If you collect, how
- Excel shell for data collection

Compromise

What we have is not what any individual CYAC would have designed

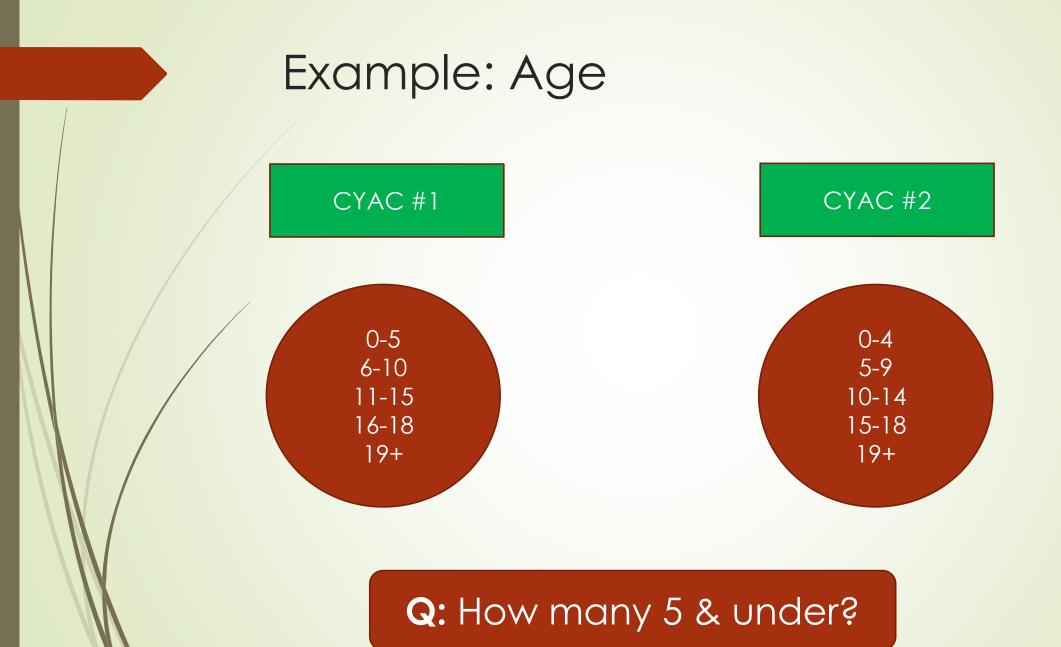


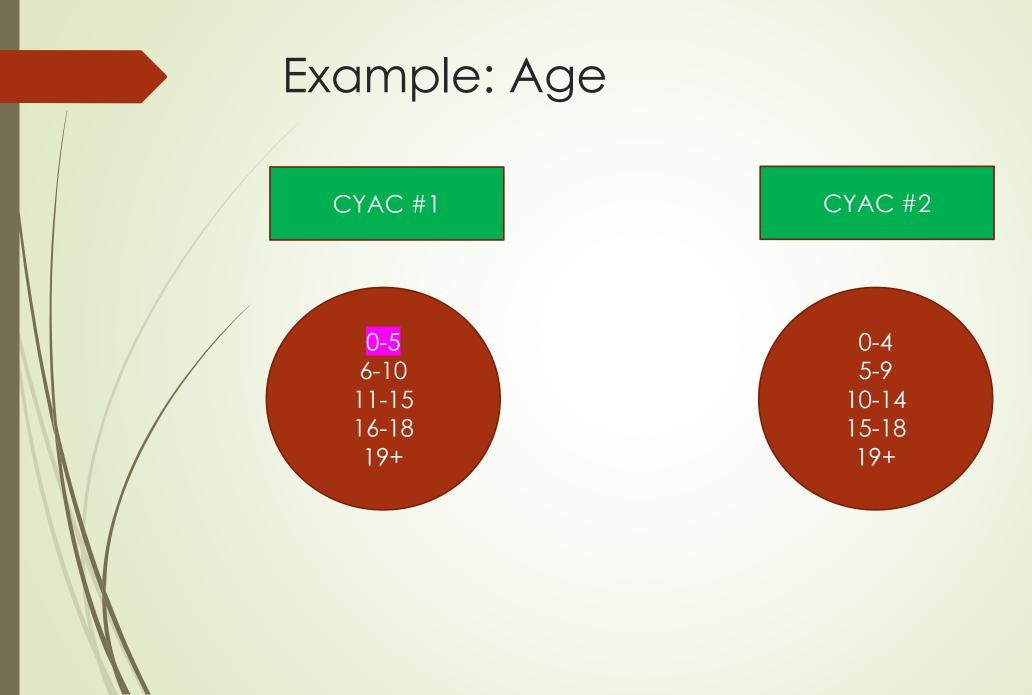
Yet...

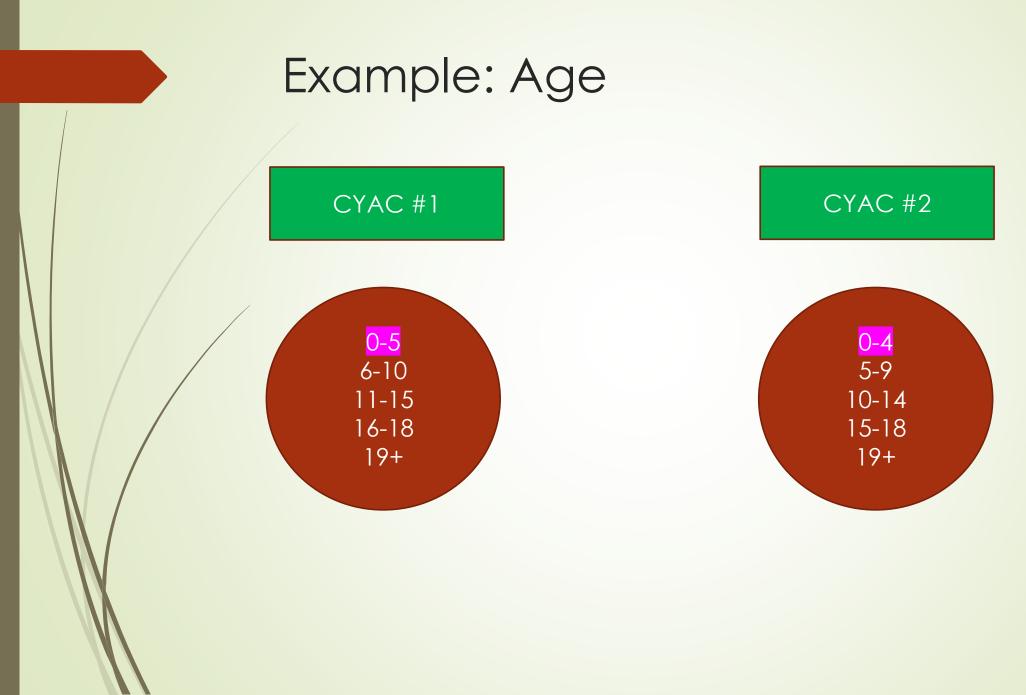
- It is inadequate to simply agree on categories
- Response options must be pre-defined and consistently recorded
 - Drop-downs!
- Think through to how the data will be used
 - Open-ended responses?
 - Data retrieval
- Spacing, typos, capitalizations can all make data compilation challenging

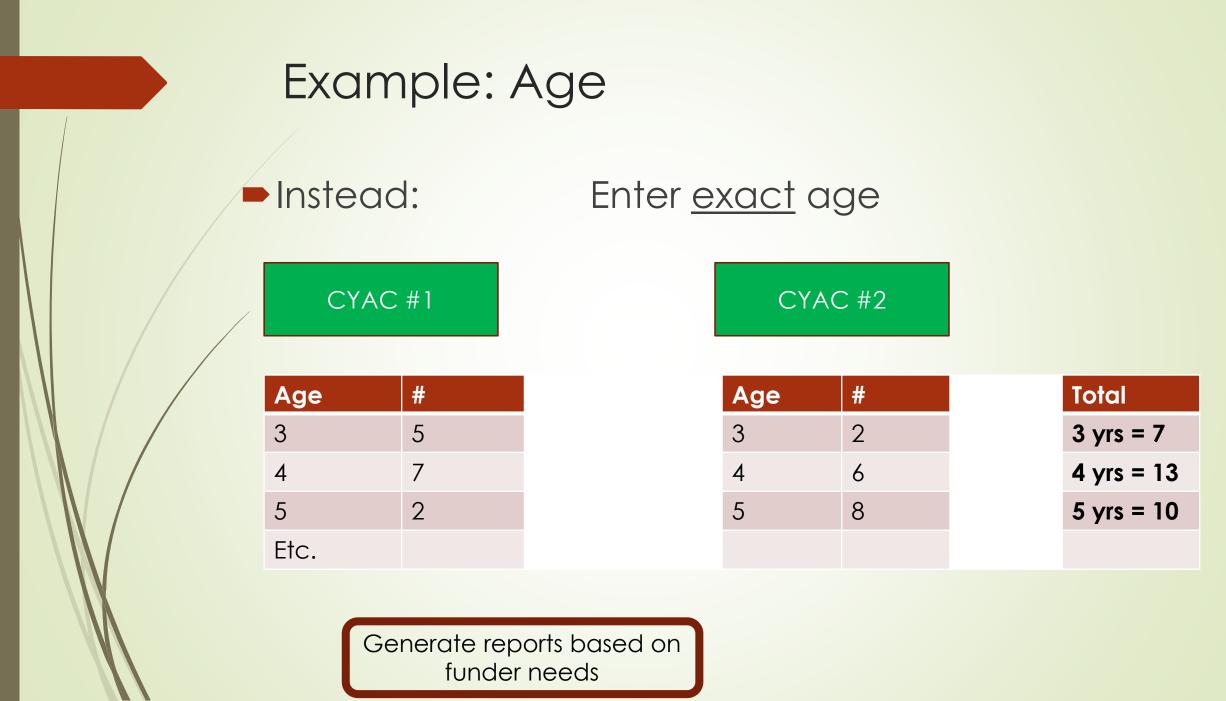
Practical example: "We will collect data on age"













А	В	C	D	E	F	G	н	I.	J	К
Child									Family	
Client #	Community of Residence	Age	Gender Identity	Primary/Preferred Language Spoken	Ethnicity/Cultural Background	Role	Reported Complex Characteristics List A	Reported Complex Characteristics List B	Known Domestic Violence within Family?	Previous Contact with CYAC?
					Indigenous African-Canadian White	▼				
					Arab Chinese Filipino					
					Hispanic Inuit	<u> </u>				

BC Excel Shell

	L	м	Ν	0	Р	Q	R	
	Nature of Allegation		Alleged Offender					С
,	Type of Abuse (at referral)	Single/Repeated Incidents?	Total # of Alleged Offenders	Age Category	Gender Identity	Offender's Relationship to Child	Specify Other Relationship	In
							.	
						father mother	^	
						step-father		
						step-mother brother		
	 					sister		
						grandfather grandmother	~	
						2		
	•	•						
	•							
	Į							



S	T	U	V	W	Х	Y	Z	A	A	AB	AC
CYAC Experience	e										
ntake Date	Interview Date	Lead Interviewer	Total # of Interviews	Was the child interviewed by a trained interviewer?	Where did the interview(s) take place?	Specify other location	Was a forensic medical examination conducted?	Connect Service	ions to	Services Offered but Declined	Was a referral t counseling made?
									Enter a	ll that apply	
									SAIP, P	EACE, CYMH,	
								•		ries program/SHIF	T,
								•		counselling (non-	
									_	ous), clinical	
								••••••	4	ling, spiritual ling, indigenous	
									counsei	iing, indigenous	
								•			



40	45	45	40	A11	
AD	AE	AF	AG	AH	AI
				1	
Did the child	Court	Court	Assist with victim	Use of accredited	Accommodations
testify?	preparation?	accompaniment?	impact statement?	facility dog?	used?
					*
				yes	
				no unknown	
				unknown	
					•
					<u>.</u>

Challenges

- Are there different reporting periods for each partner?
- Who is responsible for:
 - Providing information?
 - Commitment from partner agencies
 - Gathering data? From which sources?
 - Entering data?
 - Compiling data? Reconciling errors?
 - Who is the administrator of the database/excel form to ensure updates completed?
- Costs
 - Human resource, database/report development
- Privacy/ data sharing

Hot spots

Services offered differ widely by region

- Use broad categories rather than specific service name
 - Hierarchical system first label as a counselling service, then provide name of specific service
- Complex characteristics
 - Confirmed, suspected, informed (consider source), definitions
- Case outcome data
 - Reluctance to focus on outcome for some
 - Difficult data to obtain for some

Successes

Supports our work

Supports funding

Supports education and prevention initiatives

Continues to highlight need for resources in community and draw attention to child abuse

5 Takeaways

I. Efficient case-tracking is critical

- Planning services, staffing, scheduling, funding applications, annual reports
- 2. Hard work now, pays off at least annually
- 3. Communication with partners key to success
- 4. Perfection is impossible.
- 5. Consistent data collection allows for a national CYAC story



Thank you

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